



2155  
PATENT

Case Docket No. EHELP.004A

Date: June 23, 2003

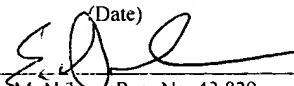
Page 1

In re application of : Linyard, et al.  
App. No. : 09/876,788  
Filed : June 6, 2001  
For : METHOD AND SYSTEM FOR  
PROVIDING ELECTRONIC  
USER ASSISTANCE  
Examiner : Ayaz R. Sheikh  
Art Unit : 2155

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Sir:

Transmitted herewith in the above-identified patent application are the following:

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PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#5  
LDT  
7-15-03

Applicant : Linyard, et al. ) Group Art Unit 2155  
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Filed : June 6, 2001 )  
For : METHOD AND SYSTEM FOR )  
PROVIDING ELECTRONIC USER )  
ASSISTANCE )  
Examiner : Ayaz R. Sheikh )

REVOCATION OF POWER OF ATTORNEY

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Dear Sir:

The undersigned hereby revokes any previous powers of attorney in the subject application, namely that of Knobbe, Martens, Olson & Bear, LLP, including all of the individual members of the firm, 2040 Main Street, Fourteenth Floor, Irvine, California 92614, and requests that all future communications with respect thereto from the Patent and Trademark Office be forwarded to Pattric J. Rawlins, Procopio, Cory, Hargreaves & Savitch LLP, 530 B Street, Suite 2100, San Diego, California 92101-4469.

eHelp Corporation

Dated: 06/20/2003By: Printed Name: ANTHONY OLIVIERTitle: CFO.